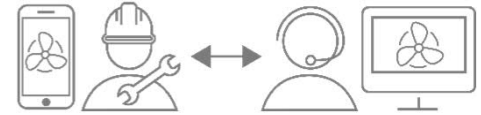




Service News

REMOTE ASSISTANCE SERVICES FOR IMMEDIATE TECHNICAL SUPPORT



+ NEW + Augmented Reality for Remote Assistance

Take advantage of SCHOTTEL's answer to prompt service when time is of the essence. Our Remote Assistance Services with augmented reality offer you immediate technical support on site.

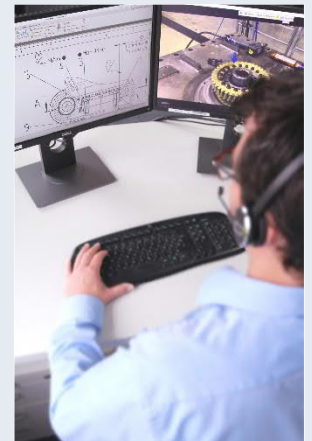
1. Your benefits

- ✓ Interactive, personal & live: expert assistance and visual guidance throughout your service job
- ✓ Immediate availability with a reliable tool compliant with safety standards
- ✓ You save → on your maintenance budget → and time (travel/expenses, etc.)
- ✓ Efficient problem solving for smooth continuation of processes & jobs
- ✓ Detailed support from local specialists or SCHOTTEL headquarters in case of simulated problem findings
- ✓ Prevention of potentially serious damage related to an initial incident

2. Simple requirements

- ✓ In-house engineer with necessary permits, supervisor if necessary
- ✓ Appropriate tools & devices for the service job
- ✓ Internet access & mobile device (mobile phone or smart glasses)
- ✓ "TeamViewer Pilot" app

Interactive expert assistance and visual guidance throughout the service job with augmented reality →



3. Your SCHOTTEL advantages



With SCHOTTEL you will ...

- ✓ be prepared
- ✓ optimize your budget
- ✓ increase profit
- ✓ enhance reliability
- ✓ gain safety
- ✓ enjoy tradition

We will be happy to answer your questions and gladly schedule your service job.